

MHU RESOURCE GUIDE FOR FAMILIES

Billing/Student Accounts Main Floor Marshbanks	Monday-Friday 8:00am – 4:00pm 828-689-1240	<ul style="list-style-type: none"> • Billing questions • Set up payment plans
Campus Engagement and Leadership 3rd Floor, Wren Student Union	Monday-Friday 8:00am – 5:00pm 828-689-1253	<ul style="list-style-type: none"> • Leadership opportunities • SGA • Campus Activities
Center for Student Success Renfro 205/305	Monday-Friday 8:00am – 5:00pm 828-689-1480	<ul style="list-style-type: none"> • Action Plans for Academic Success • Getting connected to campus resources • Understanding Early Alerts
Center for Religious and Spiritual Life Bentley Fellowship Hall	Monday-Friday 8:00am – 5:00pm chaplains@mhu.edu	<ul style="list-style-type: none"> • Community celebrations and concerns • Crossroads • Multiple faith-based groups • Individual support
Cothran Center for Career readiness 2 ND Floor Day Hall	Monday-Friday 8:00am – 5:00pm Careers@mhu.edu	<ul style="list-style-type: none"> • Career counseling and career planning • Jobs and internship support
Counseling Center 1 st Floor Nash Hall	Monday-Friday 9:00am – 5:00pm OR BY APPOINTMENT Counseling@mhu.edu	<ul style="list-style-type: none"> • Stress management • Adjustment issues • Referrals for additional services
Disability Services 1 st Floor Nash Hall	Monday-Wednesday 8:00am – 5:00pm OR BY APPOINTMENT Judith_harris@mhu.edu	<ul style="list-style-type: none"> • Accommodations for students with documented disabilities • Temporary accommodations for injuries
Financial Aid Office 3 rd Floor Marshbanks Nichole Buckner , Director nbuckner@mhu.edu	Monday-Friday 8:00am – 5:00pm 828-689-1147 Cassandra Buckner (A – K) Cbuckner@mhu.edu o Tammy Woody (L-Z) twoody@mhu.edu	<ul style="list-style-type: none"> • Students with financial concerns • Financial Aid paperwork
Math Center Renfro Library – main entry and turn right	Sunday – Thursday 7pm – 9pm (or by appointment)	<ul style="list-style-type: none"> • The Math Center provides individual assistance with assignments in Math 101, 107, 207, 113, and 115.
MindSpace Renfro Library (main entry and turn right)	24/7 study space	<ul style="list-style-type: none"> • Wireless internet • Printer • Quiet study space • Free coffee/hot chocolate/ snacks
Registrar Main floor Marshbanks	Monday-Friday 8:00am – 5:00pm registrar@mhu.edu	<ul style="list-style-type: none"> • Academic policies • Dropping classes and withdrawals • Transcript questions/issues • Transfer credit evaluations • VA Benefits Certification (Kara Mugrage)
Renfro Library Lower Quad	Open Daily—Hours Vary Check website	<ul style="list-style-type: none"> • Reference Librarians • Extensive holdings and Southern Appalachian Archives • Interlibrary Loan • Study carrels, lap top borrow, group work space • Free printing and free copying

Residence Life (Housing) 3rd Floor, Wren Student Union	Monday-Friday 8:00am – 5:00pm Residence-life@mhu.edu	<ul style="list-style-type: none"> • Residence Hall questions/concerns • Roommate conflicts
Safety and Security 3rd Floor, Wren Student Union	24 hours a day, seven days a week 828-689-1230	<ul style="list-style-type: none"> • Campus Safety • Vehicle Registration • Parking concerns and tickets • Fire safety • Educational programming
Student Life Division Wren, 3rd Floor	Monday-Friday 8:00am – 5:00pm 828-689-1253	<ul style="list-style-type: none"> • Meal Plan Questions • ID Cards
Student Support Services Renfro 205	Monday-Friday 8:00am – 5:00pm 828-689-1380	<ul style="list-style-type: none"> • Academic and Personal Advising • Peer tutoring • Academic accommodations • Cultural Activities • Grad School advice <p>Students must qualify for SSS services by meeting at least one of the three criteria:</p> <ul style="list-style-type: none"> - first generation college student - moderate/low income - have a documented disability. <ul style="list-style-type: none"> • Apply at SSS office.
Technology Wall 119	IT Help Desk Monday-Friday 8:00am – 5:00pm 828-689-1444	<ul style="list-style-type: none"> • General technology support • Wireless and connectivity support • Microsoft Office platforms for all students
Student Health Center Nash Hall	Monday-Friday 8:00am – 4:30pm 828-689-1243	<ul style="list-style-type: none"> • RN on duty • Providers from Hot Springs Health • Referrals as needed to community health services
Writing Center Renfro Library – main entry and turn right	Sunday - Thursday 6pm – 10pm and by appointment	Writing Center tutors are trained to provide assistance at all stages of the writing process, from prewriting to revising final drafts, and they work with writers in all disciplines. You may also make an appointment.