

OPERATIONAL GUIDELINES FOR THE STUDENT HEALTH CENTER

The Student Health Center is deeply committed to caring for our students. During the COVID-19 pandemic, we will continue to offer services to our campus community, although we will operate with some modifications.

In response to the COVID-19 pandemic, before arrival at the Student Health Center (SHC), we ask that you please call 828-689-1383 or 828-689-1243 and speak to a nurse for screening.

The nurse will gather additional information and give you an appointment time. *Please do not come to the Health Center unless you have a scheduled appointment.*

STUDENT HEALTH CENTER HOURS

Monday–Friday	Saturday–Sunday
8:00 a.m.–4:00 p.m. Closed from noon to 1:00 p.m.	CLOSED

*Some services (wellness services or routine lab appointments) will be scheduled from 11a.m.–noon and from 3 p.m.–4 p.m.

Students with COVID-19 symptoms or who have had a close contact COVID-19 exposure, are encouraged to contact the Student Health Center (828-689-1383 or 828-689-1243) during regular office hours, or their primary care provider, to discuss their symptoms and schedule an appointment for testing.

HEALTH CARE FOR STUDENTS AFTER HOURS

If you do not feel well after hours or have an urgent problem that cannot wait until the SHC re-opens, please contact:

- ▶ Campus Safety and Security at **828-689-1230**.
- ▶ Mars Hill Medical Center at **828-689-3507**. (Office hours: Monday–Saturday, 9 a.m.–5 p.m.; Sunday, 1 p.m.–5 p.m.)
- ▶ Physician on call at **828-689-3507**. Let the answering service know that you are a Mars Hill University student.
- ▶ Mercy Urgent Care at **828-210-2121**. (Office hours: Monday–Friday, 9 a.m.–5 p.m.; and Saturday and Sunday, 10 a.m.–4 p.m.)
- ▶ **911** for an emergency.

CORONAVIRUS TESTING

The Student Health Center provides COVID-19 testing for students through Lab Corp. Time to receive lab results may vary based on the reference lab testing capacity. Testing can be done based on CDC recommendations for those with symptoms and for those who do not have symptoms but have come in contact with someone who has tested positive.